| | m 481 - Carrier Annual Reporting Illection Form | | FCC Form 481 OMB Control No. 3060-09 July 2013 | 86/OMB Control N | o. 3060-0819 |
|---|--|--|---|----------------------------------|----------------------------------|
| <010> | Study Area Code | 462193 | | | |
| <015> | Study Area Name | NUCLA-NATURITA TEL | | | |
| <020> | Program Year | 2014 | | | |
| <030> | Contact Name: Person USAC should contact with questions about this data | Kelly Tomlinson | | | |
| <035> | Contact Telephone Number: Number of the person identified in data line <030: | 970-864-7335 > | | | |
| <039> | Contact Email Address: Email of the person identified in data line <030> | kelly@nntc.bz | | | |
| ANNUA | L REPORTING FOR ALL CARRIERS | | | 54.313 Completion Required | 54.422 Completion Required |
| <100> | Service Quality Improvement Reporting | (complete attached wo | orksheet) | (check box wh | en complete) |
| <200> <210> | Outage Reporting (voice) < check box if | (complete attached we | orksheet) | ✓ | ✓ |
| <310> | Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband) | (attach descriptive do | | | |
| <400> <410> <420> <430> <430> <440> <4450> | Number of Complaints per 1,000 customers (voice Fixed Mobile 0.0 Number of Complaints per 1,000 customers (broad Fixed Mobile | | | ✓ <u> </u> | |
| <610> <700> <710> <800> <900> <1000> <1010> <1110> <1110> | Service Quality Standards & Consumer Protection 462193C0510 Functionality in Emergency Situations 462193C0610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers | Rules Compliance (check to indicate cert (attached descriptive de (check to indicate cert (attached descriptive de (complete attached we (complete attached we (if yes, complete attached we (check to indicate cert (attach descriptive de (if not, check to indicate cert (complete attached we | ocument) ification) ocument) orksheet) orksheet) orksheet) ification) ocument) ification) orksheet) | | \frac{1}{\sqrt{1}} |
| <2000> <2005> | Price Cap Carriers, Proceed to Price Cap Additiona <i>Including Rate-of-Return Carriers affiliated with Pr</i> | | | | |
| <3000> <3005> | Rate of Return Carriers, Proceed to <u>ROR Addition</u> | al Documentation Worksheet (check to indicate cert (complete attached wo | | √ | |

| (100) Se | rvice Quality Improvement Reporting | FCC Form 481 |
|----------|---|--|
| Data Co | llection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
| <010> | Study Area Code 462193 | |
| <015> | Study Area Name NUCLA-NAT | RITA TEL |
| <020> | Program Year 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | ly Tomlinson |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 70-864-7335 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kelly@nntc.bz |
| <110> | Has your company received its ETC certification from the FCC? | (yes / no) |
| <111> | If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? | (yes / no) O |
| | | |
| | If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing \S 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. | |
| <112> | Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your c CETC which only receives frozen support, your progress report is only required to address voice telephony service. | ompany is a |
| | | Name of Attached Document (.pdf) |
| | Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. | |
| <113> | Maps detailing progress towards meeting plan targets | |
| <114> | Report how much universal service (USF) support was received | |
| <115> | How (USF) was used to improve service quality | |
| <116> | How (USF)was used to improve service coverage | |
| <117> | How (USF) was used to improve service capacity | |
| <118> | Provide an explanation of network improvement targets not met in the prior calendar year. | |

| (200) Service Outage Reporting (Voice) | FCC Form 481 |
|--|---|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2013 |

| <010> | Study Area Code | 462193 | | |
|-------|--|---------------------|--|--|
| <015> | Study Area Name | NUCLA-NATURITA TEL | | |
| <020> | Program Year | 2014 | | |
| <030> | Contact Name - Person USAC should contact regarding this data | Kelly Tomlinson | | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> 970-864-7335 | | | |
| <039> | Contact Email Address - Email Address of person identified in data line < | (330> kelly@nntc.bz | | |

<220>

| <h></h> | <g></g> | <f></f> | <e></e> | <d></d> | <c2></c2> | <c1></c1> | <b4></b4> | <b3></b3> | <b2></b2> | <b1></b1> | <a> |
|--------------|----------------|---|--------------------------------------|----------------------------|------------------------|---------------------------------|--------------------|--------------------|----------------------|-------------------|-----------------------------|
| Preventative | Service Outage | Did This Outage Affect Multiple Study Areas | Service Outage Description (Check | 911 Facilities Affected | Total Number of | Number of Customers Affected | Outage End Time | Outage End Date | Outage Start Time | Outage Start Date | NORS Reference Number |
| Procedures | Resolution | (Yes / No) | all that apply) | (Yes / No) | Customers | Customers Affected | Tille | Date | Tille | Date | Number |
| Procedures | Resolution | (Yes / No) | all that apply) | (Yes / NO) | Customers | | | | | | |
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10/04/2013 Page 3

| (700) Price Offerings including Voice Rate Data | FCC Form 481 |
|---|--|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |

| <010> | Study Area Code | 462193 |
|-------|---|--------------------|
| <015> | Study Area Name | NUCLA-NATURITA TEL |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Kelly Tomlinson |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 970-864-7335 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kelly@nntc.bz |

<701> Residential Local Service Charge Effective Date

1/1/2013

| <702> | Single State-wide Residential Local Service Charge |
|-------|--|
| | |

| 703> | <a1></a1> | <a2></a2> | <a3></a3> | <b1></b1> | <b2></b2> | <b3></b3> | <b4></b4> | <b5></b5> | <c></c> |
|------|-----------|-----------------|--|-----------|-------------------|------------------------------|-----------------------------|-------------------------|-------------------------------|
| | | | | | Residential Local | | | Mandatory Extended Area | |
| | State | Exchange (ILEC) | SAC (CETC) | Rate Type | Service Rate | State Subscriber Line Charge | State Universal Service Fee | Service Charge | Total per line Rates and Fees |
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| (710) Broadband Price Offerings | FCC Form 481 |
|---------------------------------|---|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2013 |

| <010> | Study Area Code | 462193 |
|-------|---|--------------------|
| <015> | Study Area Name | NUCLA-NATURITA TEL |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Kelly Tomlinson |
| <035> | Contact Telephone Number - Number of person identified in data line <03 | 0> 970-864-7335 |
| <039> | Contact Email Address - Email Address of person identified in data line <0: | 30> kelly@nntc.bz |

| <711> | <a1></a1> | <a2></a2> | <b1></b1> | <b2></b2> | <c></c> | <d1></d1> | <d2></d2> | <d3></d3> | <d4></d4> |
|-------|-----------|-----------------|------------------|-------------------------|---------------------|---|--|-------------------------|---|
| | State | Exchange (ILEC) | Residential Rate | State Regulated Fees | Total Rate and Fees | Broadband Service - Download Speed (Mbps) | Broadband Service - Upload Speed (Mbps) | Usage Allowance (GB) | Usage Allowance Action Taken When Limit Reached {select } |
| | | | | | | | | | |
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| | | | work | sheet | | | | | |
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| | lection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|--|--------------------|--|
| <010> | Study Area Code | 462193 | |
| <015> | Study Area Name | NUCLA-NATURITA TEL | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Kelly Tomlinson | <u> </u> |
| <035> | Contact Telephone Number - Number of person identified in data line <03 | 30> 970-864-7335 | |
| <039> | 9> Contact Email Address - Email Address of person identified in data line <030> kelly@nntc.bz | | |
| <810> | Reporting Carrier Nucla-Naturita Telephone Company | | |
| <811> | Holding Company | | |
| <812> | Operating Company | | |

| <813> | <a1></a1> | <a2></a2> | <a3></a3> |
|-------|------------|---------------|--|
| | Affiliates | SAC | Doing Business As Company or Brand Designation |
| | | | |
| | See a | ttached works | heet |
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| | oal Lands Reporting ection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
|-----------|---|--|---|
| Data COII | ection Form | | July 2013 |
| | | | 33., 2010 |
| <010> | Study Area Code | 462193 | |
| <015> | Study Area Name | NUCLA-NATURITA TEL | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Kelly Tomlinson | |
| <035> | Contact Telephone Number - Number of person identified in data line | | |
| <039> | Contact Email Address - Email Address of person identified in data line | 2 <030> kelly@nntc.bz | |
| <910> | Tribal Land(s) on which ETC Serves | | |
| | | | |
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| | | | |
| | | | |
| <920> | Tribal Government Engagement Obligation | | |
| | | Name of Attached Document (.p | df) |
| | If your company serves Tribal lands, please select (Yes,No, NA) for | | |
| | each these boxes to confirm the status described on the attached | | |
| | PDF, on line 920, demonstrates coordination with the Tribal | | |
| | government pursuant to § 54.313(a)(9) includes: | | |
| | | Select | |
| | | (Yes,No, | |
| | | NA) | |
| <921> | Needs assessment and deployment planning with a focus on Tribal | 10.1 | |
| \321> | community anchor institutions; | | |
| <922> | Feasibility and sustainability planning; | | |
| <923> | Marketing services in a culturally sensitive manner; | | |
| <924> | Compliance with Rights of way processes | | |
| <925> | Compliance with hights of way processes Compliance with Land Use permitting requirements | | |
| <926> | Compliance with Facilities Siting rules | | |
| <926> | Compliance with Facilities Siting rules Compliance with Environmental Review processes | | |
| | · | | |
| <928> | Compliance with Cultural Preservation review processes | | |
| <929> | Compliance with Tribal Business and Licensing requirements. | | |
| | | | |
| | | | |

| (1100) No | Terrestrial Backhaul Reporting | FCC Form 481 |
|-----------|---|--|
| Data Coll | ection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
| | | |
| <010> | Study Area Code | 462193 |
| <015> | Study Area Name | NUCLA-NATURITA TEL |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Kelly Tomlinson |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 970-864-7335 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kelly@nntc.bz |
| <1120> | Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) | |
| <1130> | Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) | |
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| Lifeline | one control soco oscop one control not soco ocea | | | | |
|-----------|--|------------|--|-----------|--|
| Data Coll | ection Form | | | July 2013 | |
| <010> | Study Area Code | 4 | 462193 | | |
| <015> | Study Area Name | 1 | NUCLA-NATURITA TEL | | |
| <020> | Program Year | | 2014 | | |
| <030> | Contact Name - Person USAC should contact regarding this data | | Kelly Tomlinson | | |
| <035> | Contact Telephone Number - Number of person identified in data l | ine <030> | 970-864-7335 | | |
| <039> | Contact Email Address - Email Address of person identified in data | line <030> | kelly@nntc.bz | | |
| <1210> | Terms & Conditions of Voice Telephony Lifeline Plans | | 62193C01200 ame of attached document (.pdf) | | |
| <1220> | Link to Public Website | HTTP | | | |
| | "Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: | | | | |
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | ✓ | | | |
| <1222> | Details on the number of minutes provided as part of the plan, | ✓ | | | |
| <1223> | Additional charges for toll calls, and rates for each such plan. | / | | | |
| | | | | | |

| (2000) Pi | rice Cap Carrier Additional Documentation | | FCC Form 481 |
|-----------|--|---|--|
| Data Col | lection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 | |
| Includina | Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers | | July 2013 |
| | | | |
| <010> | Study Area Code | 462193 | |
| <015> | Study Area Name | NUCLA-NATURITA TEL | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Kelly Tomlinson | |
| <035> | Contact Telephone Number - Number of person identified in data line <030 | | |
| <039> | Contact Email Address - Email Address of person identified in data line <030 | > kelly@nntc.bz | |
| | | | |
| CHECK t | | | gh Cost support to offset access charge reductions, and Connect America Phase II |
| | support as set forth in 47 CFR § 54.313(b),(c),(c) | l),(e) the information reported on this form and in t | he documents attached below is accurate. |
| | | | |
| | Incremental Connect America Phase I reporting | | |
| <2010> | 2nd Year Certification {47 CFR § 54.313(b)(1)} | | |
| <2011> | 3rd Year Certification {47 CFR § 54.313(b)(2)} | | |
| | | | |
| | Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a |)} | |
| <2012> | 2013 Frozen Support Certification | | |
| <2013> | 2014 Frozen Support Certification | | |
| <2014> | 2015 Frozen Support Certification | | |
| <2015> | 2016 and future Frozen Support Certification | | |
| | | | |
| | Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} | | |
| <2016> | Certification Support Used to Build Broadband | | |
| | Connect America Phase II Reporting {47 CFR § 54.313(e)} | | |
| <2017> | 3rd year Broadband Service Certification | | |
| <2017> | 5th year Broadband Service Certification | | |
| <2019> | Interim Progress Certification | | |
| <2019> | Please check the box to confirm that the attached PDF, on line 202: | | |
| <2020> | | • | |
| | contains the required information pursuant to § 54.313 (e)(3)(ii), as | • | |
| | of CAF Phase II support shall provide the number, names, and addre | | |
| | community anchor institutions to which began providing access to be | TOAUDATIU | |
| <2021> | service in the preceding calendar year. | Name of Attached Document Listing Re | auired Information |
| <2021> | Interim Progress Community Anchor Institutions | Name of Attached Document Listing Re | rquirea information |
| | | | |

| (3000) Ra | ate Of Return Carrier Additional Documentation | | FCC Form 481 |
|----------------------------|--|--|---|
| Data Coll | ection Form | | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| Data Con | ection form | | July 2013 |
| | | | |
| <010> | Study Area Code 462193 | | |
| <015> | | TURITA TEL | |
| <020> | Program Year 2014 | | |
| <030> <035> | Contact Name - Person USAC should contact regarding this data Kell Contact Telephone Number - Number of person identified in data line <030> | 1y Tomlinson 970-864-7335 | |
| <035> | Contact Eneighbore Number - Number of person identified in data line <030> | kelly@nntc.bz | |
| | , | | |
| CHECK t | he boxes below to note compliance on its five year service quality plan (pursua CFR § 54.313(f)(2). I further certify that t | int to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents attac | |
| | Progress Report on 5 Year Plan | | |
| (3010) | $\label{eq:milestone} \mbox{Milestone Certification } \mbox{47 CFR § 54.313(f)(1)(i)} \\ \mbox{Please check this box to confirm that the attached PDF , on line 3012,} \\$ | Name of Attached Document Listing Required Information | |
| (3011) | contains the required information pursuant to \S 54.313 (\S (\S (1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. | | |
| (3012) (3013) (3014) | | Name of Attached Document Listing Required Information | (Yes/No) (Yes/No) |
| (3015) | Telecommunications Borrowers) PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | |
| (3010) | | | |
| (3017) (3018) | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited? | Name of Attached Document Listing Required Information | 462193C03017 (Yes/No) |
| | If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains | | |
| (3019) | Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | |
| (3021) | Management letter issued by the independent certified public accountant that performed the company's financial audit. | | |
| | If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to \S 54.313(f)(2), | | |
| (3022) | contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, | | |
| (3023) | Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification. | | |
| | | | \equiv |
| (3025) | PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | |
| (3026) | Attach the worksheet listing required information | Name of Attached Document Listing Required Information | |

10/04/2013 Page 11

| | tion - Reporting Carr lection Form | ier | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 | | |
|-------|---------------------------------------|--------------------|--|--|--|
| <010> | Study Area Code | 462193 | | | |
| <015> | Study Area Name | NUCLA-NATURITA TEL | | | |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

10/04/2013 Page 12

| | tion - Agent / Carrier lection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|--|--|--|
| <010> | Study Area Code | 462193 | |
| <015> | Study Area Name | NUCLA-NATURITA TEL | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC sho | ould contact regarding this data Kelly Tomlinson | |
| <035> | Contact Telephone Number - Nu | mber of person identified in data line <030> 970-864-733 | 5 |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

<039> Contact Email Address - Email Address of person identified in data line <030> kelly@nntc.bz

| Date: 10/04/2013 | | |
|--|--|--|
| Printed name of Authorized Officer: Kelly Tomlinson | | |
| Title or position of Authorized Officer: Secretary/Treasurer | | |
| Telephone number of Authorized Officer: 970-864-7335 | | |
| 5/2013 | | |
| | | |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients o | on Behalf of Reporting Carrier | |
|---|---|-----------------|
| I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipi the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information re | | nave provided |
| Name of Reporting Carrier: NUCLA-NATURITA TEL | | |
| Name of Authorized Agent or Employee of Agent: Gina Roney | | |
| Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE | Date: 10/04/2013 | |
| Printed name of Authorized Agent or Employee of Agent: Gina Roney | | |
| Title or position of Authorized Agent or Employee of Agent Sr Financial Consultant | | |
| Telephone number of Authorized Agent or Employee of Agent: 79-266-4334 | | |
| Study Area Code of Reporting Carrier: 462193 Filing Due Date for this form: 10/15/2013 | | |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 4 18 of the United States Code, 18 U.S.C. § 1001. | 47 U.S.C. §§ 502, 503(b), or fine or imprisonme | ent under Title |

Attachments

| (800) Operating Companies | FCC Form 481 |
|---------------------------|---|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2013 |

| <010> | <010> Study Area Code 462193 | |
|-------|---|--|
| <015> | <015> Study Area Name NUCLA-NATURITA TEL | |
| <020> | <020> Program Year 2014 | |
| <030> | <030> Contact Name - Person USAC should contact regarding this data Kelly Tomlinson | |
| <035> | <035> Contact Telephone Number - Number of person identified in data line <030> 970-864-7335 | |
| <039> | <039> Contact Email Address - Email Address of person identified in data line <030> kelly@nntc.bz | |
| <810> | <810> Reporting Carrier Nucla-Naturita Telephone Company | |
| <811> | <811> Holding Company | |
| <812> | <812> Operating Company | |

| <813> | <a1></a1> | <a2></a2> | <a3></a3> |
|-------|---------------------|-----------|--|
| | Affiliates | SAC | Doing Business As Company or Brand Designation |
| _ | NNTC Wireless, LLC. | 469009 | NNTC Wireless |
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(510) Service Quality Standards & Consumer Protection Rules Compliance Procedures Form 481

| <010> | Study Area Code | 462193 |
|-------|---|--------------------|
| <015> | Study Area Name | Nucla-Naturita Tel |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Kelly Tomlinson |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 970-864-7335 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kelly@nntc.bz |

Service Quality Standards

The company complies with the service quality standards set forth in the following sections of the Colorado Public Utilities Commission (CoPUC) Rules, 4 Code of Colorado Regulations (CCR) 732-2:

- §2334 Construction and Maintenance Practices
- §2337 Standard Performance Characteristics for Customer Access Lines
- §2338 Interexchange Trunk Connections
- §2340 Network Call Completion Requirements

Consumer Protection Rules

The company complies with the following consumer protection rules:

- FCC rules regarding verification of orders for telecommunications service as required of submitting carriers {47 CFR §64.1100}
- · CoPUC rule 4 CCR 732 2.2311 Changing Provider/Carrier Presubscription
- The FCC's Truth-in-Billing Requirements {47 CFR §64.2400}
- · CoPUC rule 4 CCR 732-2.2304 Customer-Billing Requirements
- · All of the requirements of 47 C.F.R. § Part 64 Subpart U, Customer Proprietary Network Information and Federal Trade Commission 16 C.F.R. §681, Identity Theft Red Flags

(610) Functionality in Emergency Situation Procedures Form 481

| <010> | Study Area Code | 462193 |
|-------|---|--------------------|
| <015> | Study Area Name | Nucla-Naturita Tel |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Kelly Tomlinson |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 970-864-7335 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | kelly@nntc.bz |

- The company maintains a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. {47 CFR §54.202(a)}
- The company has made reasonable provisions to meet emergencies resulting from power failures; sudden and prolonged increases in traffic; staff shortages; and fire, storm, and acts of god. {4 CCR 732-2.2335 The Provision of Service During Maintenance or Emergencies}

Form 481 Lifeline



Phone 970-864-7335 Box 520, Nucla, CO 81424

Lifeline Assistance is a government assistance program sponsored by the FCC to reduce rates for primary residential telephone service to qualifying subscribers who receive income-based benefits.

Lifeline subscribers may receive unlimited local calling at a discount of \$9.25.

Eligible customers may obtain Toll Blocking or Limited Toll Blocking free of charge. The Company's voice lifeline plan does not include any free minutes of use for toll. Eligible customers that elect to take Toll Blocking will not be required to pay a service deposit.

Limitations:

- ✓ The discounts are applicable only on the end user's principal residence line.
- ✓ Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- ✓ One discount per household for eligible participants is allowed. Discount is applicable towards primary residential connections only. A household is everyone who lives together at your address as one economic unit.
- ✓ Service is non-transferable.

Eligibility Requirements:

- ✓ Participant must be verified eligible prior to participation.
- ✓ With income at or below 135% of the Federal Poverty Guidelines.
- ✓ Participating in any of the following programs: Medicaid, Supplemental Nutrition Assistance Program (f.k.a. Food Stamps), Supplemental Security Income (SSI), Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP), National School Lunch Program's free lunch program, and Temporary Assistance for Needy Families .
- ✓ To determine if you are eligible, please contact the business office at (970) 864-7335.

The Link Up support has been eliminated of April 1, 2012.



March 30, 2013

Ms. Kelly Tomlinson Nucla-Naturita Telephone Company P.O. Box 519 Nucla, CO 81424

Dear Kelly:

Enclosed is a hard copy of the RUS Telecom Operating Report (Form 479) for the year ended December 31, 2012 and the amended, audited Form 479 for the year ended December 31, 2011.

Please review the information in the reports. Should you have any questions or comments regarding the report, please contact us. Unlike previous years, new Rural Development (RUS) rules require you to submit the official report. Your 2011 amended report was submitted and certified on March 29, 2013. Please have your DCS Certifier go to https://dcs.sc.egov.usda.gov and select "Edit" for the 2012 Report and complete the certification page. See the attached certification tips from the Rural Development web-site.

Please notify us when you have completed the certification process and submitted the report.

Please call me if you have any questions.

Sincerely,

Adam Nubern

Enclosures

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, scarching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

| scarching existing data sources, gathering and maintaining | | mpleting and reviewing | the collection of information. | me mme tot icasemitik tu | arucuons, | |
|--|--|--|---|-----------------------------------|---|--|
| USDA-RUS | | | This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. | | | |
| | | | and, subject to federal laws and regulations regarding confidential information, will be treated as confidential. | | | |
| : | | BORROWER NAME | | | | |
| OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS | | | Nucla-Naturita Telephone Co. | | | |
| TELECOMMUNICATION | S BORROWER | S | | | | |
| INSTRUCTIONS-Submit report to RUS within 30 day | m often close -feb. | ewlad | (Prepared with Audited Data) | | | |
| For detailed instructions, see RUS Bulletin 1744-2. R | is after close of the pe deport in whole dollar | erioa. es only | | ERIOD ENDING BORROWER DESIGNATION | | |
| | | | | 0520 | | |
| We hereby certify that the entries in this | report are in accor | dance with the acc | ERTIFICATION owns and other records of the system and reflect the status of | of the system | | |
| to the best of our knowledge and belief. | | | | | 4 | |
| ALL INSURANCE REQUIRED BY 7 | CFR PART 1788, | CHAPTER XVII | I, RUS, WAS IN FORCE DURING THE REPORTING | PERIOD AND | | |
| RENEWALS HAVE BEEN OBTAINE | D FOR ALL PO | LICIES. | | | | |
| DURING THE PERIO | D COVERED BY | | PURSUANT TO PART 1788 OF 7CFR CHAPTER XVI | 1 | | |
| | | (Check one | of the following) | | | |
| All of the obligations under the RUS loan doc have been fulfilled in all material respects. | uments | | There has been a default in the fulfillment of the obligation | 14 | | |
| i avo oceni i di nod in dii material respects. | | | under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report | | | |
| S. 9 - | | | | | | |
| | 6 33 | DATE | • | | | |
| | <u> </u> | | A. BALANCE SHEET | | | |
| | BALANCE | BALANCE | | BALANCE | BALANCE | |
| ASSETS | PRIOR YEAR | END OF PERIOD | LIABILITIES AND STOCKHOLDERS' EQUITY | PRIOR YEAR | END OF PERIOD | |
| CURRENT ASSETS | PROR TEAR | END OF PERIOD | CURRENT LIABILITIES | PRORTEAR | COLUMN TWO IS NOT THE OWNER, THE | |
| | 1,138,701 | | | 314,169 | 72,016 | |
| Cash and Equivalents Cash-RUS Construction Fund | 1,130,701 | 1,004,434 | 26. Notes Payable | 1 | | |
| | | | 27. Advance Billings and Payments | | | |
| semble and the control of the contro | 1,524,352 | | 28. Customer Deposits | 15,110 | 13,135 | |
| a, Telecom, Accounts Receivable | 1,524,552 | 2/340/05/ | 29. Current Mat. L/T Debt | 226,600 | 198,400 | |
| b. Other Accounts Receivable | | | | 220,000 | 170,400 | |
| c. Notes Receivable | | trathinistmanian | 30. Current Mat. L/T Debt-Rur. Dev. | 10,703 | | |
| 4. Non-Affiliates: | 62,861 | | 31. Current MatCapital Leases | 20,.03 | | |
| a. Telecom, Accounts Receivable | | | 32. Income Taxes Accrued | 34 801 | 34,323 | |
| b. Other Accounts Receivable | 391,921 | 501,645 | 33. Other Taxes Accrued | 6,026 | 5,990 | |
| c. Notes Receivable | | 4.55 | 34. Other Current Liabilities | | 323,864 | |
| 5. Interest and Dividends Receivable | 534 | | 35. Total Current Liabilities (25 thru 34) | 607,409 | 323,864 | |
| 6. Material-Regulated | 71,561 | 64,595 | LONG-TERM DEBT | 2,565,476 | 2,452,323 | |
| 7. Material-Nonregulated | F2 041 | 246 020 | 38. Funded Debt-RUS Notes | 142,637 | 105,909 | |
| 8. Prepayments | 52,944 | 746,928 | 37. Funded Debt-RTB Notes | 142,037 | , | |
| 9. Other Current Assets | | 2 001 000 | 38. Funded Debt-FFB Notes | - | | |
| 10. Total Current Assets (1 Thru 9) | 3,242,874 | | 39. Funded Debt-Other | 1 | | |
| NONCURRENT ASSETS | | # { | 40. Funded Debt-Rural Develop, Loan | | | |
| 11. Investment in Affiliated Companies | | | 41. Premium (Discount) on L/T Debt | - | | |
| a. Rural Development | (1,015,722) | (1,026,389) | 42. Reacquired Debt | 32,094 | - | |
| b. Nonrural Development | | ettatelisiae) mariemari inchester. | 43. Obligations Under Capital Lease | 32,094 | | |
| 12. Other Investments | | | 44. Adv. From Affiliated Companies | - | | |
| a. Rural Development | | | 45. Other Long-Term Debt | 2 742 207 | 2 550 222 | |
| b. Nonrural Development | 817,540 | 220,000 | 46. Total Long-Term Debt (36 thru 45) | 2,740,207 | 2,558,232 | |
| 13. Nonregulated Investments | | | OTHER LIAB. & DEF. CREDITS | 470. 752 | 524,621 | |
| 14. Other Noncurrent Assets | 56,262 | | 47. Other Long-Term Liabilities | 470,752 | | |
| 15. Deferred Charges | | | 48. Other Deferred Credits | 91,279 | (11,455) | |
| 16. Jurisdictional Differences | | | 49. Other Jurisdictional Differences | F 40 000 | | |
| 17. Total Noncurrent Assets (11 thru 16) | . (141,920) | The same of the sa | 50. Total Other Liabilities and Deferred Credits (47 thru 49) | 562,031 | 513,166 | |
| PLANT, PROPERTY, AND EQUIPMENT | | | | | | |
| 18. Telecom, Plant-in-Service | 13,888,500 | | 51. Cap. Stock Oulstand. & Subscribed | 56,700 | 56,700 | |
| 19. Property Held for Future Use | | | 52. Additional Pald-in-Capital | | (100 255) | |
| 20. Plant Under Construction | | | 53. Treasury Stock | (486,061) | (486,061) | |
| 21. Plant Adj., Nonop, Plant & Goodwill | | | 54. Membership and Cap. Certificates | | 1525 5351 | |
| 22. Less Accumulated Depreciation | 9,270,741 | 1 | 55. Other Capital | 290,995 | (516,835) | |
| 23. Net Plant (18 thru 21 less 22) | 4,617,759 | 4,076,643 | 56. Patronage Capital Credits | | | |
| 24. TOTAL ASSETS (10+17+23) | | | 57. Retained Earnings or Margins | 3,947,432 | | |
| | | | 58. Total Equity (51 thru 57) | 3,809,066 | 3,649,785 | |
| | | | 59. TOTAL LIABILITIES AND EQUITY (35+48+50+58) | 7 710 713 | 7 045 047 | |
| | 7,718,713 | 7,045,047 | | 7,718,713 | 7,045,047 | |

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

| BORROWER | DESIGNATION |
|-------------|--------------|
| DOLLIONATIV | DEGIGITATION |

CO0520

PERIOD ENDING

INSTRUCTIONS- See RUS Bulletin 1744-2

December, 2012

| PART B. STATEMENTS OF INCOME AND RETAINED EA | RNINGS OR MARGINS | |
|---|-------------------|-----------|
| ITEM | PRIOR YEAR | THIS YEAR |
| Local Network Services Revenues | 521,776 | 489,520 |
| 2. Network Access Services Revenues | 1,673,827 | 2,176,512 |
| 3. Long Distance Network Services Revenues | | |
| 4. Carrier Billing and Collection Revenues | 5,077 | 1,853 |
| 5. Miscellaneous Revenues | 143,234 | 151,216 |
| 6. Uncollectible Revenues | 5,871 | 48,872 |
| 7. Net Operating Revenues (1 thru 5 less 6) | 2,338,043 | 2,770,229 |
| 8. Plant Specific Operations Expense | 931,984 | 983,587 |
| 9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization) | 103,215 | 90,667 |
| 10. Depreciation Expense | 879,264 | 862,873 |
| 11. Amortization Expense | | |
| 12. Customer Operations Expense | 164,580 | 207,480 |
| 13. Corporate Operations Expense | 591,580 | 580,649 |
| 14. Total Operating Expenses (8 thru 13) | 2,670,623 | 2,725,256 |
| 15. Operating Income or Margins (7 less 14) | (332,580) | 44,973 |
| 16. Other Operating Income and Expenses | | |
| 17. State and Local Taxes | | |
| 18. Federal Income Taxes | | |
| 19. Other Taxes | 29,696 | 29,934 |
| 20. Total Operating Taxes (17+18+19) | 29,696 | 29,934 |
| 21. Net Operating Income or Margins (15+16-20) | (362,276) | 15,039 |
| 22. Interest on Funded Debt | 111,632 | 115,406 |
| 23. Interest Expense - Capital Leases | | |
| 24. Other Interest Expense | 2,469 | 1,065 |
| 25. Allowance for Funds Used During Construction | 76,400 | 2,799 |
| 26. Total Fixed Charges (22+23+24-25) | 37,701 | 113,672 |
| 27. Nonoperating Net Income | 97,441 | 757,849 |
| 28. Extraordinary Items | (292,974) | |
| 29. Jurisdictional Differences | 1 | |
| 30. Nonregulated Net Income | (346,643) | (10,667) |
| 31. Total Net Income or Margins (21+27+28+29+30-26) | | |
| 32. Total Taxes Based on Income | (942,153) | 648,549 |
| 33. Retained Earnings or Margins Beginning-of-Year | 4 200 505 | |
| 34. Miscellaneous Credits Year-to-Date | 4,889,585 | 3,947,432 |
| 35. Dividends Declared (Common) | | |
| 36. Dividends Declared (Preferred) | | |
| 37. Other Debits Year-to-Date | | |
| 38. Transfers to Patronage Capital | | |
| 39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)] | 3 047 433 | |
| 40. Patronage Capital Beginning-of-Year | 3,947,432 | 4,595,981 |
| 41. Transfers to Patronage Capital | | |
| 42. Patronage Capital Credits Retired | | |
| 43. Patronage Capital End-of-Year (40+41-42) | | |
| 44. Annual Debt Service Payments | 267,227 | 0 |
| 45. Cash Ratio [(14+20-10-11) / 7] | | 330,126 |
| 46. Operating Accrual Ratio [(14+20+26) / 7] | 0.7789 | 0.6831 |
| 47. TIER [(31+26) / 26] | 1.1711 | 1.0356 |
| 48. DSCR [(31+26+10+11) / 44] | -23.9901 | 6.7054 |

USDA-RUS

BORROWER DESIGNATION

C00520

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

PERIOD ENDED

| | TELECOMMUNICATIONS BORROWERS | PERIOD ENDED |
|-------|---|-------------------------------------|
| INSTR | UCTIONS - See help in the online application. | December, 2012 |
| | PART I - STATEMENT | OF CASH FLOWS |
| 1. | Beginning Cash (Cash and Equivalents plus RUS Construction Fund) | 1,138, |
| | CASH FLOWS FROM OPERATING ACT | |
| 2. | Net Income | 648, |
| | Adjustments to Reconcile Net Income to Net Cash Provide | |
| 3. | Add: Depreciation | 862, |
| 4. | Add: Amortization | |
| 5. | Other (Explain) Interest Receivable, Other Accrued Taxes | (3 |
| | Changes in Operating Assets and Liabi | lities |
| 6. | Decrease/(Increase) in Accounts Receivable | 80, |
| 7. | Decrease/(Increase) in Materials and Inventory | 6, |
| 8 | Decrease/(Increase) in Prepayments and Deferred Charges | (693,9 |
| 9. | Decrease/(Increase) in Other Current Assets | |
| 10. | Increase/(Decrease) in Accounts Payable | (242,1 |
| 11. | Increase/(Decrease) in Advance Billings & Payments | |
| 12. | Increase/(Decrease) in Other Current Liabilities | |
| 13. | Net Cash Provided/(Used) by Operations | 662, |
| S-3% | CASH FLOWS FROM FINANCING ACTI | VITIES |
| 14. | Decrease/(Increase) in Notes Receivable | |
| 15. | Increase/(Decrease) in Notes Payable | |
| 16. | Increase/(Decrease) In Customer Deposits | (1,9 |
| 17. | Net Increase/(Decrease) in Long Term Debt (Including Current Maturities) | (220,8 |
| 18. | Increase/(Decrease) in Other Liabilities & Deferred Credits | (48,8 |
| 19. | Increase/(Decrease) in Capital Stock, Pald-in Capital, Membership and Capital C | ertificates & Other Capital (807, 8 |
| 20. | Less: Payment of Dividends | |
| 21. | Less: Patronage Capital Credits Retired | |
| 22. | Other (Explain) | |
| 23. | Net Cash Provided/(Used) by Financing Activities | . (1,079,5 |
| | CASH FLOWS FROM INVESTING ACTIV | /ITIES |
| 24. | Net Capital Expenditures (Property, Plant & Equipment) | (293,7 |
| 25. | Other Long-Term Investments | 608, |
| | Other Noncurrent Assets & Jurisdictional Differences | 56, |
| | Other (Explain) Capital Expenditures, Salvage | (27,9 |
| 28. | Net Cash Provided/(Used) by Investing Activities | 342, |
| | Net Increase/(Decrease) in Cash | (74,2 |
| | Ending Cash | 1,064, |

Revision Date 2010